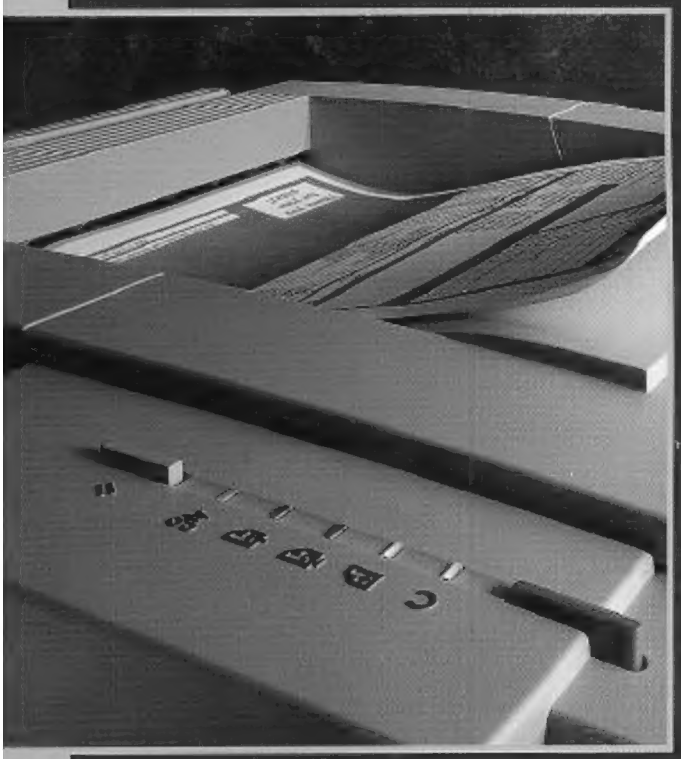
Jameco Part number 133209

TAB Electronics Technician Library

Troubleshooting & Repairing Computer Printers



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Second Edition

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Contents

	Acknowledgments	***Xvii***
	Preface	***Xix***
	Introduction	***Xxi***
1	**A modern printer**	***1***
	Features & specifications	*2*
	Power requirements	*3*
	Interface compatibility	3
	Print capacity	*4*
	Paper handling	*7*
	Print characteristics	*8*
	Reliability/life information	*11*
	Environmental information	*11*
	Physical information	*12*
	Understanding the typical assemblies	*12*
	Paper transport assembly	*12*
	Print head assembly	*16*
	Print head transport (carriage)	*22*
	Power supply	*23*
	Electronic control unit	*24*
2	**Typical components**	***27***
	Mechanical components	*27*
	Gears	*27*
	Pulleys	*30*
	Rollers	*31*
	Reducing friction	*32*

Electromechanical components *33*
Electromagnetism *33*
Relays *35*
Solenoids *36*
Motors *37*
Electronic components *39*
Resistors *39*
Capacitors *41*
Inductors *43*
Diodes *45*
Transistors *47*
Optoisolators *50*
Integrated circuits *51*

3 Conventional printing technologies *53*
Impact printing *54*
The dot mechanics *54*
Driving the dot *55*
Dot specifications *57*
Advantages & disadvantages of DMI printing *60*
Thermal printing *61*
Thermal head fabrication *61*
Serial head operation *64*
Line head operation *66*
Thermal printing media *68*
Advantages & disadvantages of TDM printing *69*
Ink jet printing *70*
Inside the ink jet print head *70*
Piezoelectric pumps *71*
Bubble pumps *72*
Monochrome vs. color *74*
Ink considerations *74*
Recycling considerations *75*
Paper considerations *75*
Advantages & disadvantages of ink jet printing *76*

4 Electrophotographic printing technology *77*
The classical electrophotographic approach *77*
Cleaning *78*
Charging *80*
Writing *81*
Developing *82*
Transfer & discharge *83*
Fusing *84*
Writing mechanisms *85*
Lasers *86*
LEDs *88*
The electrophotographic cartridge *90*
Protecting an EP cartridge *92*
Refinements to the EP process *93*
Charge rollers *93*
Erase lamps *94*
Doctor blade *94*
New EP coatings *95*
Toner paddle *95*
New toner *95*

5 Using test equipment *97*
Small tools & materials *97*
Hand tools *97*
Materials *99*
Soldering *100*
Soldering background *100*
Irons & tips *101*
Soldering technique *104*
Surface mount soldering *105*
Desoldering *107*
Test equipment *107*
Multimeters *108*
Measuring voltage *110*
Measuring current *111*
Measuring resistance *111*
Checking a capacitor *113*
Semiconductor checks *115*

Logic probes *117*
Oscilloscopes *118*
Controls *119*
Oscilloscope specifications *120*
Oscilloscope start-up procedures *121*
Voltage measurements *123*
Time & frequency measurements *124*

6 Troubleshooting guidelines ***127***
The troubleshooting cycle *127*
Define your symptoms *128*
Identify & isolate *129*
Repair or replace *130*
Retest *131*
Gathering technical data *131*
The user's manual *132*
Fax back information *132*
On-line resources *132*
Technical data & schematics *134*
Electricity hazards *135*
Understanding power supply dangers *135*
The dangers of ozone *136*
Steps for protection *136*
Static electricity *137*
Static formation *137*
Device damage *138*
Controlling static electricity *139*
Other EP printer hazards *140*
Scanning laser *140*
Fusing assembly *141*
Ozone hazards *141*
Disassembly hints *141*
Housing disassembly *141*
Electromechanical disassembly *143*
Reassembly hints *143*

7 Conventional print head service techniques *145*
Dot-matrix impact print heads *146*
Impact heating problems *146*
Evaluating the print head *148*
Troubleshooting impact print heads *149*
Symptoms *149*
Thermal dot-matrix print heads *160*
Thermal contact problems *162*
Evaluating the print head *162*
Troubleshooting thermal print heads *162*
Symptoms *163*
Ink jet dot-matrix print heads *162*
Cleaning ink jet heads *168*
Refilling ink jet print heads *169*
Limited cartridge life *169*
Evaluating the print head *170*
Troubleshooting the ink jet heads *171*
Symptoms *171*

8 Power supply service techniques *177*
Power supply hazards *178*
Linear power supplies *179*
Transformers *179*
Rectifiers *181*
Filters *183*
Regulators *185*
Linear supplies in printers *189*
Troubleshooting a linear supply *189*
Symptoms *190*
A linear troubleshooting process *191*
Switching power supplies *196*
Understanding switching regulation *196*
Switching supply trade-offs *198*
A dot-matrix switching supply *198*
An EP switching supply *201*
Troubleshooting a switching supply *203*
Symptoms *203*
A switching troubleshooting process *205*

	High-voltage power supplies	*211*
	Troubleshooting the HVPS	*211*
	Replacing the HVPS	*212*
	Symptoms	*213*
9	**Electronic service techniques**	***215***
	Communication	*218*
	ASCII explained (text characters)	*218*
	Control codes (the great ESC)	*219*
	Number systems	*222*
	Binary digits	*223*
	Practical printer communication	*224*
	The parallel interface	*224*
	IEEE 1284	*228*
	Compatibility mode	*229*
	Nibble mode	*229*
	Byte mode	*229*
	ECP mode	*229*
	EPP mode	*230*
	The cable	*230*
	IEEE 1284 considerations	*230*
	The serial interface	*231*
	Serial architecture	*231*
	The data frame & signaling	*232*
	Serial circuitry	*235*
	Isolating the communication circuits	*235*
	Troubleshooting communication circuits	*235*
	Memory	*241*
	Permanent memory	*242*
	Temporary memory	*243*
	Troubleshooting memory	*245*
	Control panel	*249*
	Understanding sealed switches	*251*
	Troubleshooting a control panel	*252*
	Driver circuits	*254*
	Transistor switches	*254*
	Print head drivers	*255*
	Carriage motor drivers	*257*
	Line feed motor drivers	*259*

EP driver circuits *260*
Troubleshooting a driver circuit *261*
Main logic *266*
Microprocessor operations *267*
The system clock *269*
The role of ASICs or gate arrays *269*
Troubleshooting main logic *269*
Sensors *273*
Resistive sensors *274*
Mechanical sensors *274*
Optical sensors *275*
Troubleshooting sensors *277*

10 Mechanical service techniques *283*
Friction & tractor paper transports *284*
Friction-feed *284*
Tractor-feed *287*
Driving the paper transport *290*
Paper transport symptoms *294*
Carriage transport systems *299*
Carriage transport mechanics *299*
Carriage transport electronics *301*
Carriage transport symptoms *304*
Ribbon transport systems *308*
Ribbon transport symptoms *309*
EP mechanical systems *311*
The overall mechanical system *311*
Polygon motor (laser/scanner system) *311*
Magnetic motor (development unit) *313*
Main motor (paper transport) *314*
Supplemental mechanics (bin feeder) *316*
General mechanical symptoms *317*
Paper feed area *322*
Registration/transfer area *324*
Exit area *325*
Preventive maintenance *327*
Clean the printer *328*
Clean the rollers *328*
Clean the print head *329*

Clean & lubricate the paper transport *331*
Clean & lubricate the head transport *331*

11 Electrophotographic printer service techniques *333*
Inside the EP printer *334*
Controller (logic) systems *335*
Symptoms *335*
Registration symptoms *345*
Symptoms *345*
Laser/scanner problems *347*
Symptoms *349*
Drive or transmission problems *355*
Symptoms *355*
HVPS problems *358*
Symptoms *358*
Fusing assembly problems *361*
Symptoms *362*
Corona (charge roller) problems *369*
Symptoms *369*
Miscellaneous problems *375*
Symptoms *376*

12 Printing problems under Windows & Windows 95 *385*
Windows 3.1x *386*
General Windows troubleshooting *386*
Windows printing speed & performance *388*
Windows setup & system configuration problems *390*
Issues with third-party products *392*
Windows & printer drivers *394*
Windows 95 troubleshooting *397*
The safe mode *398*
Check & correct the printer driver *398*
Printing directly to the printer port *398*
Controlling bidirectional support *399*
Clearing spooler files *399*
Windows 95 symptoms *399*

Jameco Part number 133209

13 Using PRINTERS for diagnostics ***403***
All about PRINTERS *403*
Obtaining your copy of PRINTERS *404*
Installing & starting from the floppy drive *404*
Installing & starting from the hard drive *405*
The work screen *407*
Configuring the program *408*
Running the impact tests *428*
Running the ink jet tests *433*
Running the Laser/LED tests *438*
About PRINTERS *444*
Quitting PRINTERS *445*
Making PRINTERS better *445*

Appendix Parts & supplies vendors ***447***

Glossary ***451***
Bibliography ***461***
Index ***463***
About the author ***474***

Jameco Part number 133209

Introduction

PRINTERS HAVE BECOME AN INVALUABLE TOOL IN THE high-tech revolution. It seems that just about every computer owner has a printer on hand or has access to one at home or work. They can be found in offices, laboratories, stores, classrooms, factories, and homes throughout the United States (and much of the world). Printers have evolved into flexible, reliable devices using any one of several mature printing technologies. This book discusses those technologies in detail and shows you how many of today's printers work.

No matter how reliable the printer might be, it will eventually need some sort of maintenance and repair. This book is intended to provide the essential background information on printer mechanics and electronics, along with the techniques that will guide you through the troubleshooting and repair of just about any commercial printer. It is written for the hobbyist or repair technician with an intermediate knowledge of electronics and some working knowledge of mechanics. A knowledge of elementary troubleshooting would be helpful, but it is not a prerequisite. This book describes the basic operation and use of several common test instruments. Troubleshooting procedures are presented in a discussion format that will aid your overall understanding of the printer and how it works.

Changes in the second edition

This second edition incorporates some important changes and improvements over the original book. Probably the most notable change is the use of technical illustrations. Rather than the many sketches and interpretations that appeared in the first book, this edition uses an array of schematics, schematic fragments, block diagrams, and exploded views from actual printers. Such "real life" examples provide unprecedented coverage of a printer's assembly,

operation, and repair concerns. In addition to the improved illustrations, this edition also expands the coverage of symptoms and solutions of the original. This edition provides 150 complete symptoms and solutions, whereas the original book offered 60.

A chapter has been added to deal with Windows and Windows 95 printing problems. While purists might criticize this decision as "polluting" a good hardware book, it is virtually impossible today to separate the hardware from the operating system--even the slightest kink in a configuration can result in printing problems.

Another chapter deals with PRINTERS--the new companion disk for this book. PRINTERS provides an inexpensive, handy, multi-purpose printer troubleshooting tool capable of testing impact, ink jet, and EP printers with equal ease. For the first time, you have a source of "standard" test patterns, which have been specifically designed to help you resolve the major problem areas of most printers. You also can enter escape codes manually to test even the most obscure feature. You can find the order form for PRINTERS at the back of this book, along with information on our premier troubleshooting newsletter *The PC Toolbox*.

xxii How to contact us

Every possible measure was taken to ensure a thorough and comprehensive book. Your comments, questions, and suggestions about this book are welcome at any time, as well as any personal troubleshooting experiences that you might like to share. Feel free to write to me directly:

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Electronics

- Thoroughly revised and updated
- 150 symptoms and solutions completely explained
- Covers impact, thermal, ink jet, and electrophotographic printers
- Discusses Windows and Windows 95 printing problems
- Includes companion disk offer

This hugely popular, best-selling manual has been completely overhauled and improved to ensure its standing as the definitive book on computer printer diagnosis and repair. Now featuring flowcharts and detailed schematics, block diagrams, and exploded-view illustrations throughout, it offers comprehensive coverage of the latest trends and new technologies that affect this lucrative area of electronics service, including printing under Windows 95.

Author Stephen Bigelow provides you with specific maintenance and repair techniques that will save you time and make sure the job is done correctly the first time. You'll also find complete details on how to use test equipment, troubleshooting tips, guidelines, and methods; and a full chapter devoted to common printing problems under Windows and Windows 95.

And now you can order the companion disk, *PRINTERS*—a valuable trouble-shooting toolkit for testing impact, ink jet, and electrophotographic printers—by using the enclosed money-saving coupon and order form.

A volume in the *TAB Electronics Technician Library*

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